

# Accessibility FAQs and Responses by Category

*Updated July 2, 2023*

## Parking

How far is accessible parking from Campsites, Stage, Cook Shack and Loos?

It is about 600 metres from the nearest accessible parking (P1) to the inner temporary parking lot where the loos are. It is farther again to the stage and cook shack (approximately another 400-600 metres).

How do I get a Day Parking pass? I have to park close to the stage area.

There is no option for "Day Pass Parking" There is no parking near the stage area. Please speak with the Parking volunteers when you arrive.

Can I park beside my camping spot?

No. There is no driving of vehicles (other than service or emergency vehicles) on the site during the festival

I need to park near the Gate, how do I arrange this ahead of time? Once I arrive?

There is no way to guarantee parking near the gate. All vehicles must move away from the gate area and inner parking as quickly as they can to keep the road open for those coming and going (we need to leave space for service/emergency vehicles)

## Camping

Can I reserve an accessible camping spot?

Only performers have reserved camping spots. All other camping is on a first-come, first-serve basis. Arrive as early as you can on Friday morning.

Can I reserve a camping spot with electric hook-up?

No. There are no designated campsites like in a Provincial Park. There are limited, shared electric outlets, that are not guaranteed.

Are there designated camping spots?

There are no specific designated camping spots. Watch for no camping signs.

Are picnic tables available at the camp sites?

No. All campers are expected to be fully self sufficient in camping gear.

I need to stay in my 14-18 foot trailer, will there be a guaranteed spot?

No. Trailer or van spots are on a first-come, first-serve basis and are very limited in number. You may be turned away, please have a back up plan.

Is there camping beside the loos?

There are a few accessible camping spots near the loos. These cannot be guaranteed, as they are very limited and are filled on a first-come, first-serve basis. They also tend to provide the smells and sounds of being near the loos.

Is shade and drinking water available at the accessible campsites?

There is some shade, but it cannot be guaranteed as all spots are on a first-come, first-serve basis. There is water up a short hill from the accessible camping area.

## **Layout of the Land and Getting Around**

Is there someone to help me find a camping spot?

Not officially. However, ask at the gate or info booth, a volunteer might be available to help.

I can't walk in the dark, how will I make my way around?

You will need to use a flashlight or night-vision goggles. Pathways are not marked.

Are there clearly marked pathways between camping, stage, loos, cookshack, and workshop areas?

There are open grass, field and dirt fire-lanes. They are inconsistently marked, but most people find their way around okay. Watch out for guy ropes and camping gear.

## **Services**

How do I contact someone to help me when I arrive?

Go to the Info Booth, it is staffed 24 hours, people are expected to be self sufficient however, we will help as best we can.

Are there picnic tables at the Cook Shack? I can't carry anything for a distance.

No. There is a bench by the Info Booth, close by, where you can enjoy your meal watching the world go by.

I need to plug in my scooter, wheelchair, CPAP, or phone. Where are the designated areas?

There are no designated areas for charging mobility devices or medical equipment. There are a limited number of plugs that have been used for this purpose informally. There is no guarantee that your device will stay plugged in, or that it will be protected in any way. Power is prone to intermittent interruptions.

Where can my service dog rest and hydrate?

There is a designated shade and water station for service animals in the Inner Parking lot.

## **Other**

I have an allergy, is there a menu posted early so I know what I can eat?

No. If you have allergies, it is recommended that you bring your own food as the Cook Shack cannot 100% guarantee there is no cross contamination of food.

I need a support person to get around.

Support people are welcome, however, they must purchase a ticket. Weekend subsidized and regular tickets are purchased in advance and are currently sold out. Day pass tickets, for Saturday or Sunday, are available at outlets and at the gate. However, they may sell out.